



BRRAG

Belmont Resident and Ratepayer Action Group Inc.

“To provide an effective voice for the people of Belmont”

27 August 2020

CEO
City of Belmont
Belmont WA 6104

Dear Mr Christie

For several months those in attendance in the public gallery at council meetings have been complaining that they can't hear what is being said by those speaking at the meetings. It has been an ongoing problem, which clearly is not improving. I believe the sound works well in the toilets however.

We have received complaints from residents, many of them are seniors and some have hearing disabilities. As you know, it is our seniors who are the best represented when it comes time for council elections. Those that attend meetings have a genuine interest in what is going on in the City of Belmont and should be able to hear what is being said at meetings.

Could you please advise us what efforts have been made so far with the City attending to this matter. Have you had specialists in the field of sound equipment attend and advise what could be done to improve the situation? If so have any recommendations been made?

There is an awful lot of money spent at the City of Belmont which specifically benefits staff and councillors. For instance generous gratuity payments and fruit for staff and meals and beverages for councillors. We think it is time that the situation with the sound equipment is addressed with some urgency as this will directly benefit the residents who attend meetings. It may even encourage more to attend.

As those who are seniors and those who have hearing impediments are most disadvantaged with this faulty equipment we ask that you attend to this with urgency and provide us with a response to forward to those affected. There should not be residents in Belmont who are treated less favourably because of their age or any disability they may have. It has been ongoing and reported for months and there has been no improvement as a result of the residents advising you first hand.

Please be advised this letter and any response will be made available to the Residents of Belmont on the BRRAG website for transparency.

Kindest regards

Lisa Hollands
President BRRAG

